O/o General Manager (NWO-CFA) NWO Cell, Corporate Office, Harish Chander Mathur Lane, New Delhi Tel No 011-23716688, Fax No 23766033 Email: nwocfa@bsnl.co.in



37-1-2011-NWO I /MSE Dated 20-9-2011

To

All Chief General Managers
Telecom Circles/ Telecom Districts

Subject: Inter operator Call forwarding -Regarding.

Inter operator Call forwarding is not allowed from BSNL Network. With the implementation of Mobile Number Portability, call forwarding from PSTN to the Mobile customers who have ported out of the BSNL network has to be barred.

Hence, the call forwarding facility from BSNL fixed line number to any mobile number which have ported out from BSNL to other operator is to be withdrawn with immediate effect. Compliance on the above may be sent to this office for further necessary action please.

(A.A.Khan)

AGM (MSE-I)